

Issue with ColdFusion 9 Accepting Standard License Keys during Installation on 64-bit Linux

Posted At : November 19, 2009 11:30 AM | Posted By : Josh Adams

Related Categories: Linux, Adobe, ColdFusion

We've recently seen an issue where the ColdFusion 9 installation program on 64-bit Linux will not accept (will reject) valid ColdFusion 9 Standard license keys (a.k.a serial numbers). You may see the following fail (failure) message:

The serial number that you entered is invalid

The workaround for this issue is to install ColdFusion 9 as Trial--that is, do not enter the license key (a.k.a. serial number) during installation--and then enter the license key (a.k.a serial number) via the ColdFusion Administrator after the installation has completed.

This issue only applies to ColdFusion 9 Standard license keys (a.k.a serial numbers); we have not seen any issue with the ColdFusion 9 installation program on 64-bit Linux accepting valid ColdFusion 9 Enterprise license keys (a.k.a. serial numbers).

2009-12-02 UPDATE: There is now **an Adobe TechNote for this issue.**